

In response to a number of questions that have come through following the distribution of Freedom Tech Chromebooks to those that have ordered them, we have collated those questions to publish them here for you... (hyperlinks are shown in red)

**Q: ARE THERE ANY RESTRICTIONS ON WHAT CAN BE PUT ON IT?**

**A:** Yes. As stated within the [information from Freedom Technology](#), each Chromebook device is to be part of the school's IT systems for the duration of the child's education at Tytherington School. Therefore, it falls within restrictions that are put in place for the safeguarding of students, appropriate use for schoolwork and the terms and conditions stated within the school's Bring Your Own Device (BYOD) and Acceptable Usage policies. Whereas this may seem restrictive in some aspects, it will also ensure that measures are in place to protect students.

**Q: HOW DOES MY CHILD GET ONTO OFFICE / FIREFLY TO DO THEIR WORK?**

**A:** It is possible to install the Office 365 apps on the Chromebook, through the Google Play Store. However, with a Chromebook being a web-based device it is advised that students to go to <http://office.com> and <https://tytheringtonschool.fireflycloud.net/> and sign in with their school accounts. From those sites they will have access to all the Office 365 web-based apps, their school One Drive, Email and FireFly.

**Q: CAN THEY DOWNLOAD PHOTOS AND/OR SET THEIR OWN WALLPAPER?**

**A:** No. This is a limitation set on the school's IT systems to help prevent any private or inappropriate content being shown in lessons.

**Q: ARE WE ABLE TO DOWNLOAD APPS?**

**A:** Yes. You can download and install limited number of apps. Please see the last FAQ below, related to this.

**Q: WILL THE STUDENTS BE TOLD WHEN TO BRING THEIR CHROMEBOOKS INTO SCHOOL?**

**A:** Teaching staff will inform students ahead of lessons when they are planning to use them, and a message will be sent home should we require all students to bring in devices in the event of there being a need owing to the present pandemic situation. Students can, of course, bring them in any day that they wish to, and make use of them during the course of the day (e.g. for completing work, resource and research purposes, checking homework tasks, etc).

Any Chromebooks being brought into school should be fully charged overnight.

**Q: CAN A STUDENT LOCK THEIR CHROMEBOOK AWAY DURING THE SCHOOL DAY?**

**A:** Yes. Please see about our [locker service](#) that will allow them to lock their Chromebook away should they need to.

**Q: ARE THE CHROMEBOOKS ALWAYS GOING TO BE RESTRICTED?**

**A:** No. Once the child leaves Tytherington School, the Chromebook is released from its IT systems and will become a personal, stand-alone device.

**Q: ARE YOU OPEN TO REQUESTS TO LIFT RESTRICTIONS OR ALLOW THE INSTALLATION OF SPECIFIC APPS?**

**A:** Yes. Please do feel free to send any requests into school via email to – [chromebookrequests@tytheringtonschool.co.uk](mailto:chromebookrequests@tytheringtonschool.co.uk) – We will review the request and judge whether or not it is possible within safeguarding, BYOD and acceptable usage policy and respond to you. If it is possible, we will make the adjustment that will then apply to all Freedom Tech Chromebook owners.